

Late Arrival and No-Show Policy

One of our main goals at Dentistry for Children and Adolescents is to make your child's visit a pleasurable one. In our effort to make each visit more comfortable and to minimize wait time, our office has implemented a late arrival policy. If a patient is more than 5 minutes late for an appointment, the appointment may need to be rescheduled. This is to ensure that your child receives the quality dental care he/she deserves and that the patients who arrive on time, do not wait longer than necessary to see the provider. You may be given the option to wait for another appointment time on the same day, if one is available. We will try to accommodate late-comers as best as possible, but cannot compromise on the quality and timely care provided to your child. New patients are encouraged to arrive at the office at least 10 minutes prior to the scheduled appointment to complete the paperwork. If a new patient's paperwork is not completed in a timely fashion upon arrival, we may need to accommodate other patients who arrive on time.

We understand that your plans might change and emergencies happen, so if for any reason you believe that the scheduled appointment(s) might not work for your child please kindly inform us no later than 24 hours before the scheduled appointment. If your family misses or does not show up for two consecutive scheduled appointments in a six-month period, your family may be dismissed from our practice.

We truly appreciate your compliance and understanding with this policy so that we can continue to provide excellent healthcare, as well as excellent customer service.

Your signature: _____

Date: _____